



Minuteman Health Affirmative Statement for Providers, Members and Staff making UM decisions

Utilization Management decision making is based only on appropriateness of care and service and existence of coverage. Minuteman Health does not specifically reward practitioners or other individuals for issuing denials of coverage. Incentives are not used to encourage barriers to care and service. Financial incentives for UM decision makers do not encourage decisions that result in underutilization. Hiring, promoting, or terminating practitioners or other individuals based upon the likelihood or perceived likelihood that the individual will support or tend to support the denial of benefits is prohibited.