

Provider Network Alliance
800 Washington Street
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PROVIDER NOTIFICATION EFFECTIVE OCTOBER 1, 2017

Help our Members **STAY IN-PLAN!**

ALWAYS direct Minuteman Health members to other In-Plan
Practitioners, Facilities and Labs

PROVIDER ALERT • EFFECTIVE OCTOBER 1, 2017

- Updates to Minuteman Health Inc. (MHI) policies and procedures for all products including medical policies, behavioral health policies, utilization management policies, payment policies and medical guidelines are available for viewing on MinutemanHealth.org. To find updates, click on the **Provider Resources** icon at **I'm A Provider**.
- The New Hampshire Provider Manual, which is updated from time to time, contains useful information and is also available on MinutemanHealth.org. To find the manual, click on the **New Hampshire Provider Manual** icon towards the bottom of the **I'm A Provider** page.
- Communication between behavioral health providers and primary care providers (PCPs) is important to ensure members receive comprehensive, coordinated and quality health care. If you don't have a standard form in your practice you can use the **Behavioral Health Release Form**. To find this form, click on the **Provider Resources** icon at **I'm A Provider**.
- **Opioid Prescribing:** Massachusetts and New Hampshire are in the middle of an opioid crisis. Please make sure to administer a risk assessment for addiction to your patients prior to prescribing opioids for the first time. It is important to follow evidence-based opioid prescribing. Please see MinutemanHealth.org for national opioid guidelines to assist you in giving safe, effective care to your patients.
- **Medical Policy (Pending) Folder:** Find new and/or revised policies in the **Medical Policy (Pending)** folder. To view, click on the **Provider Resources** icon at **I'm A Provider**. Policies in this folder have a future effective date of October 1, 2017, and will be moved to the Medical Policy folder after the effective date.
- **Genetic Testing:** We have partnered with **eviCore healthcare** to provide prior authorizations of outpatient molecular and genomic tests. Effective: October 1, 2017