

Provider Network Alliance
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PROVIDER NOTIFICATION EFFECTIVE JANUARY 1, 2017

Remember to ALWAYS direct Minuteman Health members to other
In-Plan Practitioners, Facilities and Labs

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- **Pharmacy utilization management** updates by state are on Minuteman Health's website at MinutemanHealth.org/resources. Select **Pharmacy** and then download **Prescription Drug Coverage Updates - NH**.
- **Prior Authorizations for Pharmacy:** Contact Optum to request a form to be faxed to your office or you can call in for an Urgent Prior Authorization to **866-843-4805**. This information applies for all drugs whether the member purchases them in a pharmacy (medical benefit), the provider orders them (specialty pharmacy) or the drug is administered by a clinician (medical benefit). **You do not need to, not, specify how the drug is being obtained.**
- **Imaging requests** continue to be managed by eviCore. There is no change in the contact information; however, new standardized forms are in use. Genetic Testing reviews will be using eviCore criteria in place of McKesson criteria.
- **Medical Policy (Pending) Folder.** New and/or revised policies are in the **Medical Policy (Pending)** folder at MinutemanHealth.org/resources. Policies in this folder have a future effective date of **January 1, 2017** and will be moved to the **Medical Policy** folder after the effective date.
- **Member Rights and Responsibilities** documents can be found within the footer of MinutemanHealth.org.
- **Updates and changes to Prior Authorizations.** Two flu vaccine codes have been added, 90653 Influenza vaccine and 90674 Influenza virus vaccine.
- **New Behavioral Health and Substance Use Disorder Form changes.** These forms are posted on the Minuteman Health Website at MinutemanHealth.org/resources.
- **Updates to Minuteman Health Inc. (MHI) policies and procedures** for all products including medical policies, behavioral health policies, utilization management policies, payment policies and medical guidelines are available on MHI's website at MinutemanHealth.org/resources. The New Hampshire Provider Manual, which is updated from time to time, contains useful information and is available on the Minuteman Health website.