



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.minutemanhealth.org or by calling 1-855-644-1776.

| Important Questions | Answers | Why this Matters: |
|---|---|--|
| What is the overall deductible ? | This plan does not have a deductible | You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1 st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers. |
| Is there an out-of-pocket limit on my expenses? | No | The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| What is not included in the out-of-pocket limit ? | Premiums, non-emergency out-of-network care, balance-billed charges, penalties for failing to obtain prior authorization and health care this plan does not cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Is there an overall annual limit on what the plan pays? | No. | The Chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits. |
| Does this plan use a network of providers ? | Yes, this plan uses Minuteman Health Network- NH IND See www.minutemanhealth.org or call 1-855-644-1776 for a list of participating providers. | If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred, or participating for providers in their network. See the chart starting on page 2 for how this plan pays different kinds of providers . |
| Do I need a referral to see a specialist ? | No. You don't need a referral to see a specialist. | You can see the specialist you choose without permission from this plan. |

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| | | |
|---|------|---|
| Are there services this plan doesn't cover? | Yes. | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services . |
|---|------|---|



- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use **participating providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

| Common Medical Event | Services You May Need | Your cost if you use an | | Limitations & Exceptions |
|---|--|---|----------------------|---|
| | | In-Plan Provider | Out-of-Plan Provider | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$0 copay per visit | Not Covered | —————none————— |
| | Specialist visit | \$0 copay per visit | Not Covered | —————none————— |
| | Other practitioner office visit | <u>Chiropractor</u> \$0 copay per visit <u>Acupuncturist</u> Not Covered | Not Covered | Chiropractic Services are limited to 12 visits per Calendar Year. |
| | Preventive care/screening/immunization | No Charge | Not Covered | —————none————— |
| If you have a test | Diagnostic test (x-ray, blood work) | <u>Lab</u> \$0 copay <u>X-Ray</u> \$0 copay | Not Covered | —————none————— |
| | Imaging (CT/PET scans, MRIs) | \$0 copay per visit | Not Covered | Prior approval required. |

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| Common Medical Event | Services You May Need | Your cost if you use an | | Limitations & Exceptions |
|--|--|---|----------------------|--|
| | | In-Plan Provider | Out-of-Plan Provider | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.minutemanhealth.org | Generic drugs | \$0 copay retail/ \$0 copay mail order per prescription | Not Covered | Covered drugs are listed on Minuteman Health's formulary |
| | Preferred brand drugs | \$0 copay retail/ \$0 copay mail order per prescription | Not Covered | Covered drugs are listed on Minuteman Health's formulary |
| | Non-preferred brand drugs | \$0 copay retail/ \$0 copay mail order per prescription | Not Covered | Covered drugs are listed on Minuteman Health's formulary |
| | Specialty drugs | \$0 copay retail/ \$0 copay mail order per prescription | Not Covered | Covered drugs are listed on Minuteman Health's formulary |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$0 copay per visit | Not Covered | Some services require prior approval; cost sharing varies by location of services. |
| | Physician/surgeon fees | \$0 copay | Not Covered | Some services require prior approval. |
| If you need immediate medical attention | Emergency room services | \$0 copay per visit | \$0 copay per visit | —————none————— |
| | Emergency medical transportation | \$0 copay per trip | \$0 copay per trip | —————none————— |
| | Urgent care | \$0 copay per visit | \$0 copay per visit | —————none————— |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$0 copay per stay | Not Covered | Some services require prior approval |
| | Physician/surgeon fee | \$0 copay | Not Covered | Some services require prior approval |
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | \$0 copay per visit | Not Covered | —————none————— |
| | Mental/Behavioral health inpatient services | \$0 copay | Not Covered | Some services require prior approval |
| | Substance use disorder outpatient services | \$0 copay per visit | Not Covered | —————none————— |
| | Substance use disorder inpatient services | \$0 copay | Not Covered | Some services require prior approval |
| If you are pregnant | Prenatal and postnatal care | No charge | Not Covered | —————none————— |
| | Delivery and all inpatient services | \$0 copay | Not Covered | —————none————— |

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| Common Medical Event | Services You May Need | Your cost if you use an | | Limitations & Exceptions |
|---|---|-------------------------|----------------------|---|
| | | In-Plan Provider | Out-of-Plan Provider | |
| If you need help recovering or have other special health needs | Home health care | \$0 copay per visit | Not Covered | Some services require prior approval |
| | Rehabilitation services | \$0 copay per visit | Not Covered | Limited to 20 visits per member per Calendar year for physical therapy, 20 visits per member per Calendar year for occupational therapy, and 20 visits per member per Calendar year for speech therapy. |
| | Habilitation services | \$0 copay per visit | Not Covered | Limited to 20 visits per member per Calendar year for physical therapy, 20 visits per member per Calendar year for occupational therapy, and 20 visits per member per Calendar year for speech therapy. |
| | Skilled nursing care | \$0 copay | Not Covered | Limited to 100 days per year |
| | Durable medical equipment | \$0 copay per item | Not Covered | Some services require prior approval |
| | Hospice service | \$0 copay per item | Not Covered | Some services require prior approval |
| | If your child needs dental or eye care | Eye exam | No charge | Not Covered |
| Glasses | | No charge | Not Covered | Limited to once per calendar year |
| Dental check-up | | Not Covered | Not Covered | Pediatric dental is NOT covered under this plan |

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other [excluded services](#).)

- Acupuncture
- Cosmetic Surgery
- Dental care (adult)
- Glasses (adult)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Dental care (pediatric)
- Private duty nursing
- Routine foot care (for non-diabetics)

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric Surgery
- Chiropractic Care (limited to 12 visits per calendar year)
- Coverage outside the United States, see www.minutemanhealth.org.
- Hearing Aids
- Abortion Services (including elective abortions)
- Contraceptive methods approved by FDA and prescribed for a woman by her healthcare provider, subject to reasonable medical management, will be covered without cost-sharing requirements

For more details on the coverage associated with this plan, please visit <http://minutemanhealth.org/members/plans-new/2016/ind/nh-plan> to view the Explanation of Coverage (EOC).

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on you rights to continue coverage may also apply.

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Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Minuteman Health at 1-855-644-1776 or www.minutemanhealth.org. Or you may write to us at Minuteman Health, Inc., P.O. Box 120025, Boston, MA 02112-0025.

Other contact information: New Hampshire Insurance Department at [1-800-852-3416](tel:1-800-852-3416) or [603-271-2261](tel:603-271-2261) and ask to speak with a Consumer Services Officer. Or you may write at New Hampshire Insurance Department, 21 South Fruit Street, Suite 14, Concord, NH 03301

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-644-1776.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-644-1776.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-644-1776.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiiijigo holne' 1-877-644-1776.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,540
- Patient pays \$0

Sample care costs:

| | |
|----------------------------|----------------|
| Hospital charges (mother) | \$2,700 |
| Routine obstetric care | \$2,100 |
| Hospital charges (baby) | \$900 |
| Anesthesia | \$900 |
| Laboratory tests | \$500 |
| Prescriptions | \$200 |
| Radiology | \$200 |
| Vaccines, other preventive | \$40 |
| Total | \$7,540 |

Patient pays:

| | |
|----------------------|------------|
| Deductibles | \$0 |
| Co-pays | \$0 |
| Co-insurance | \$0 |
| Limits or exclusions | \$0 |
| Total | \$0 |

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$5,400
- Patient pays \$0

Sample care costs:

| | |
|--------------------------------|----------------|
| Prescriptions | \$1,500 |
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures | \$730 |
| Education | \$290 |
| Laboratory tests | \$140 |
| Vaccines, other preventive | \$140 |
| Total | \$4,100 |

Patient pays:

| | |
|----------------------|------------|
| Deductibles | \$0 |
| Co-pays | \$0 |
| Co-insurance | \$0 |
| Limits or exclusions | \$0 |
| Total | \$0 |

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge,

and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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